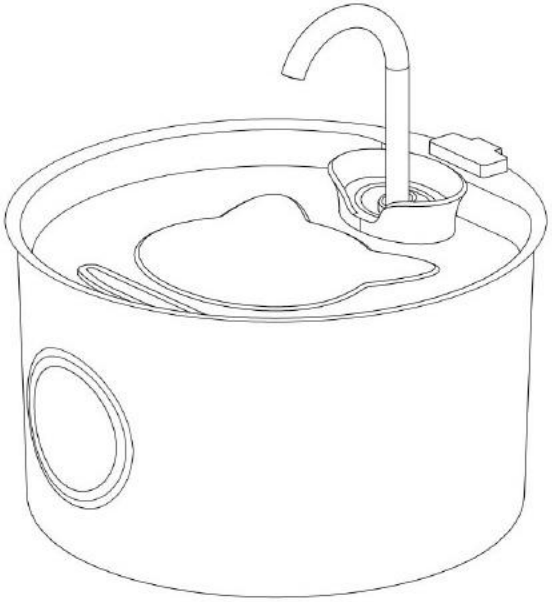
PET WATER FOUNTAIN

INSTRUCTION MANUAL

PETSON



MADE IN CHINA

SPECIFICATION

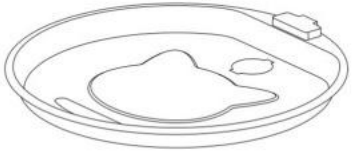
Product Name	Pet Water Fountain
product model	OC-10TY10
Output	5V 1000mA
Pump power	Ultra Quiet water pump
Pump	0.55W
Cord Length	60 Inches
Filter	Silver & coconut shel &activated carbon
Capacity	3.2L

COMPONENTS

Faucet

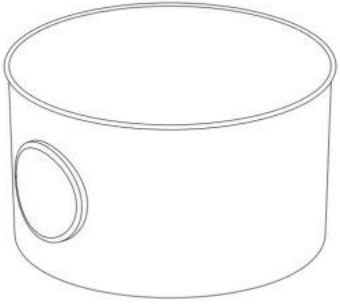
Faucet fixing buckle

Water tray



Filter holder buckle

Tank



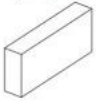
Pump holder

Pump

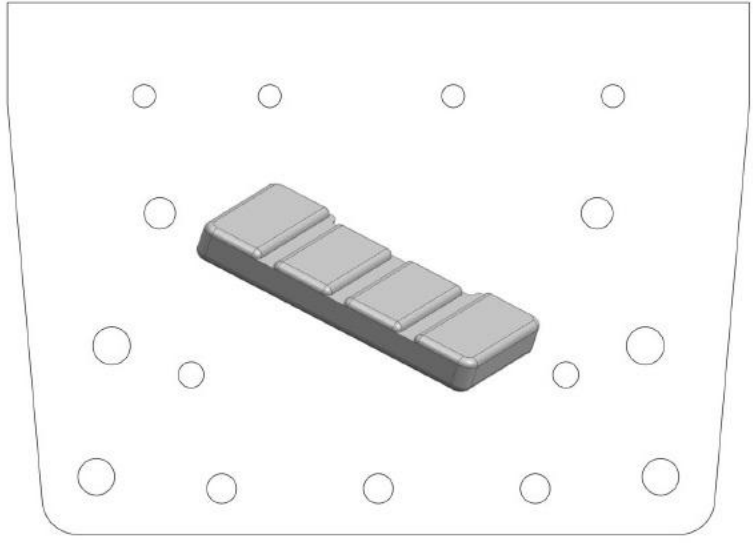
Filter holder

Filter cartridge

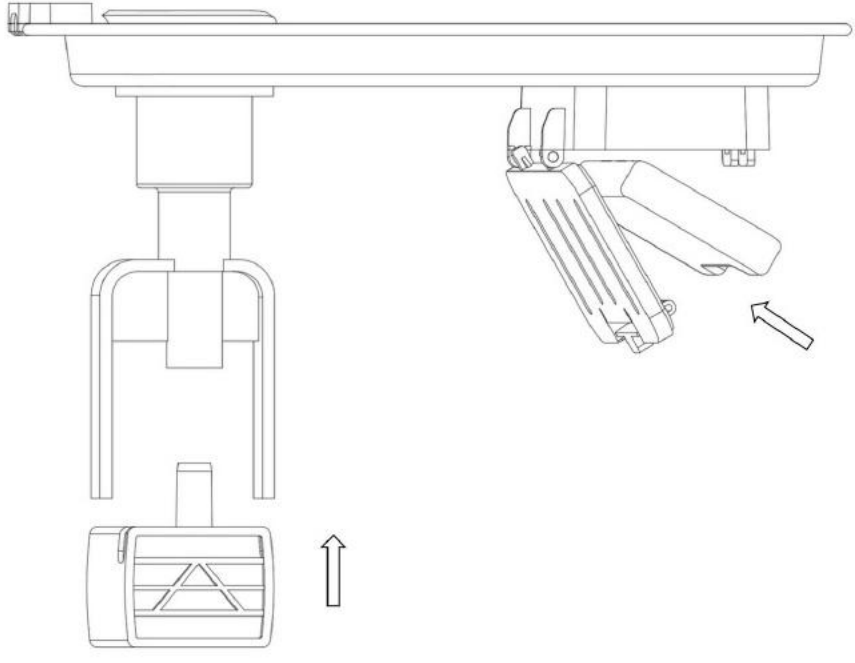
sponge



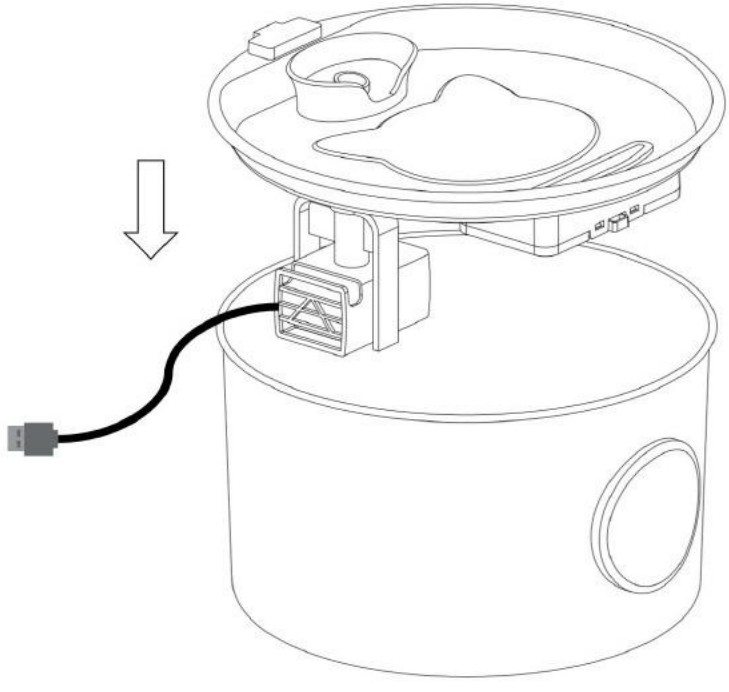
SETUP INSTRUCTION



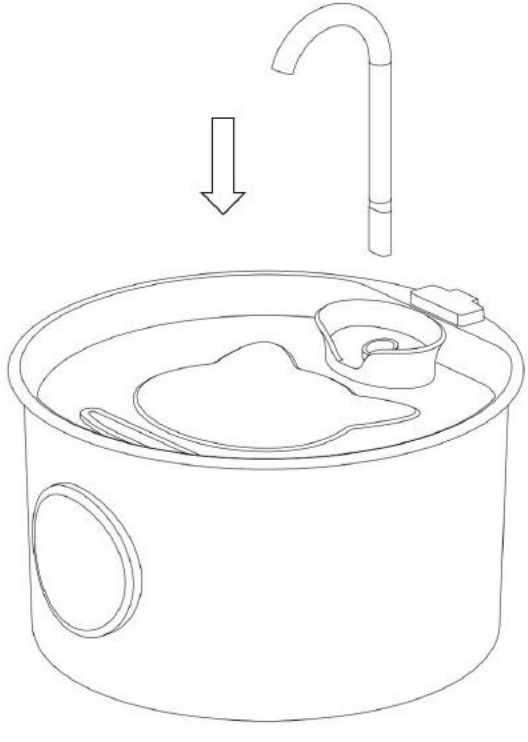
1. Soak the filter for 5 minutes and rinse for 30seconds before use.



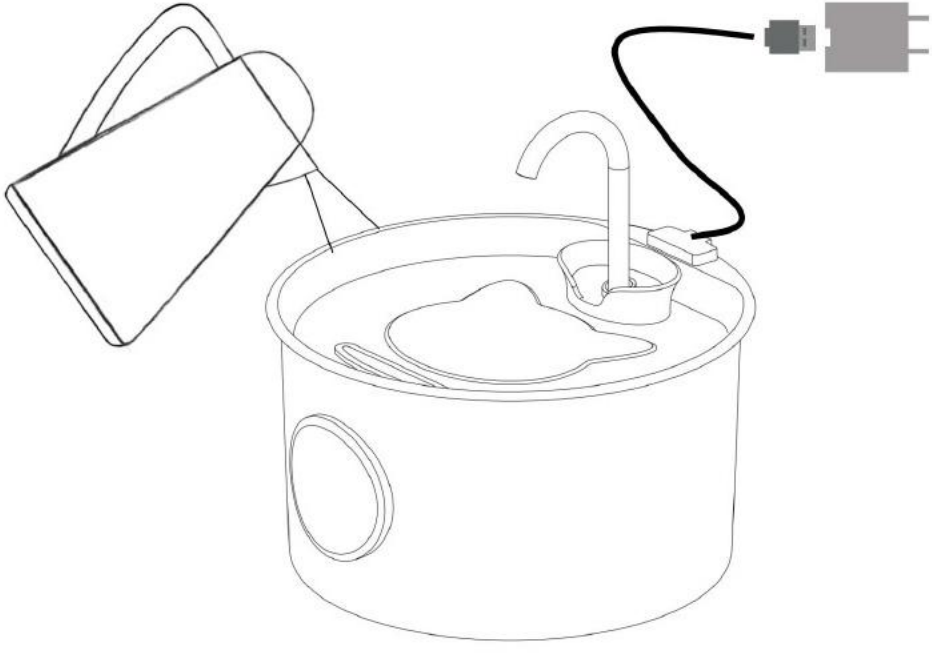
2 , Install the Pump and Filter



3 , Install the Water Tray



4 , Install the Faucet



5，Connector the power adaptor and fill the tank with water

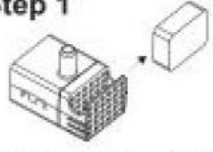
HOW TO MAINTAIN THEPUMP

Regular pump cleaning can extend service life.

It is recommended to clean it every 2 weeks to prevent dirt from clogging the waterway,

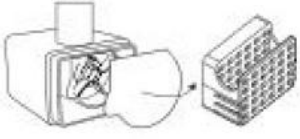
resulting in poor water outlet, poor water quality, noise and other abnormal phenomena.

Step 1



Remove the sponge from the pump cover and wash it.

Step 2

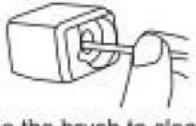


Remove the Pump cover.

Step 3

Remove the impeller with brush.

Step 4



Use the brush to clean the parts under clean water.

WARNING

1. For safety, ensure to shut down and disconnect the power supply when the machine is not in use.

2. This product is for indoor use only.

3.Avoid flooding the power adapter and cable during cleaning.

4.If the device fails, please contact our customer service immediately for further instructions.

5.Do not operate this product without water. 6.Disconnect the power supply before maintaining and cleaning the machine.

TROUBLESHOOTING

PROBLEM	SOLUTION
The pump stops working	1. Check water level of the fountain.
	2. Take the pump out and check it for the presence of scale or foreign matter, if it exists please remove it promptly.
	3. Check that the pump power cord is plugged into the USB port on the side of the base
	4. If not work, please feel free to contact seller.
The fountains are getting noisier.	1. Check if water level of the fountain is too low.
	2. Check that the Faucet is fully inserted into the Water Tray connector, check that the fountain Water Tray and fountain bucket are lying flat.
How often should I change the filter	How often should I change the filter
How to get The replacement filters?	We also sell filters on the shopping platform. For any questions, just contact seller.

If you have any questions about your order or the product'sfunctions,please contact the seller directly. We are committedto providing the best after-sales service and ensuring that youenjoy all the features and benefits ofour products. Wishing youa pleasant shopping experiencel